



**SGSECURE**  
STAY ALERT. STAY UNITED. STAY STRONG.

MEDIA FACTSHEET

19 MARCH 2017

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### **ENHANCEMENTS TO THE SGSECURE APP**

The SGSecure app serves as a one-stop portal for members of the public to download useful information on counter-terrorism and receive alerts in the event of major emergencies in Singapore. It also allows the public to send information to the Police via text, photographs or videos.

2. To date, more than 340,000 mobile devices have the SGSecure mobile app. The app was unveiled by PM Lee Hsien Loong during the official launch of the SGSecure movement on 24 September 2016.

3. The SGSecure app has been enhanced with two new features:

- (i) Subscribers can now configure the app to receive customised alerts on emergency incidents by keying in the postal codes of specific places, e.g. homes, schools, office buildings, etc. This will notify them of emergency incidents at the vicinity of the specified locations; and
- (ii) Subscribers will also receive news alerts on terrorist attacks and related incidents in specific regions that Singaporeans have key interests in, e.g. countries in South Asia, East Asia, Southeast Asia, the Middle East, USA, Europe, Australia and New Zealand.

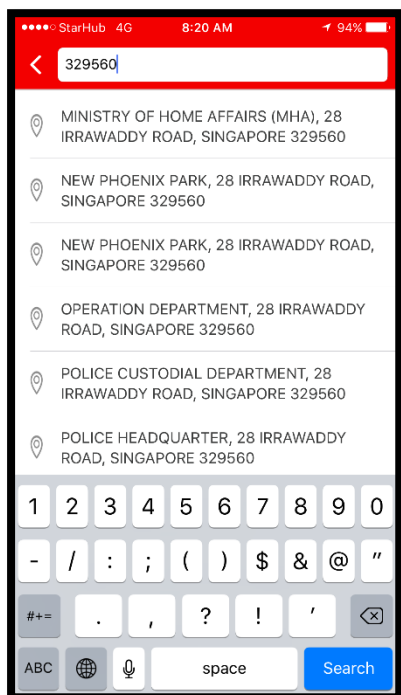
4. Existing SGSecure app subscribers will be able to use the enhanced features once they have updated the app on their mobile devices.

#### **Enhancements to the SGSecure Mobile App**

##### Customised alerts on emergency incidents

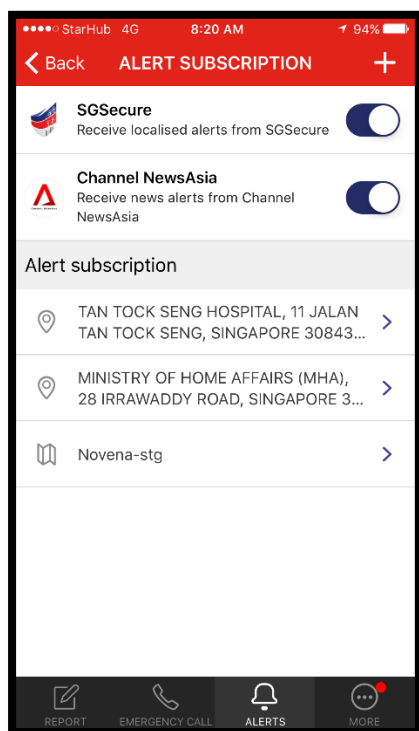
5. The SGSecure app currently allows users to subscribe to alerts on emergency incidents occurring within the residential zone they or their family may be living.

6. With the latest enhancements, app users will be able to receive alerts from a specific location or building by keying in the relevant postal code (please refer to Diagram 1). For example, parents can subscribe to receive alerts of any major incident occurring in the locations where their children may be attending classes by keying in the building's postal code.



*Diagram 1: Get customised alerts by keying in the postal code*

7. The enhanced app also allows users to quickly access all subscribed postal codes (indicated by location pins on a map) by centralising the information on the 'Alert Subscription' tab (please refer to Diagram 2).



*Diagram 2: Access all subscribed alerts under one tab*

8. The SGSecure app<sup>1</sup> has been available for download from Google Play and iOS App Store since 24 September 2016 for free. Members of public are encouraged to download the app.

#### News alerts on terrorist attacks

9. The enhanced SGSecure app will push out news alerts from Channel NewsAsia on terrorist attacks and related incidents in specific regions that Singaporeans have key interests in.

10. Apart from keeping app users updated on terror incidents, the SGSecure app will also include a link to download the MFA@SG app through which users can access relevant consular information in different countries, in the event of an emergency.

#### **About SGSecure**

SGSecure is a national movement to sensitise, train and mobilise Singaporeans to play a part to prevent and deal with a terrorist attack. It is the community's response to safeguard our way of life against terrorism and community strife. Government's response alone is not enough.

Every member of the community must do his part by staying alert to ever-present security threats, staying united as one people during peacetime and in crisis, and

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**EMBARGOED UNTIL 19 MAR 2017, 11AM**

staying strong to be resilient and bounce back quickly in a crisis. For more information, visit [www.sgsecure.sg](http://www.sgsecure.sg).